**TMR Volunteer Role Outline – Caseworker**

The Men’s Room are expanding our volunteer programme and are looking for five Caseworkers to become part of our Health and Social team. These roles provide in-house support for our caseworkers and service users, both at our office and across Greater Manchester. Tasks will include accompanying service users to appointments, assisting with housing and benefit claims, logging activities on databases shared with agencies for case recording, Netreach and online support, befriending new and current service users and general administration.

Shifts will take place during office hours from Tuesday to Friday, and are required to do a minimum of 2x 5 hours shifts each month, with occasional evenings. We believe that people with lived-experience of overcoming issues relating to our work can not only help provide positive change in other’s lives but can benefit the wider community, so we welcome and encourage people with these understandings to apply.

**Knowledge**

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| --- | --- |
| Experience working with people aged 16+ that will give you the understanding of potential issues affecting men and trans women who may be involved in sex work, homelessness or have been involved with offending | **D** |
| Awareness of safeguarding legislation for children and vulnerable adults | **D** |
| Experience of providing advocacy on behalf of vulnerable people is an advantage | **D** |

**Skills**

|  |  |
| --- | --- |
| Ability to build rapport with young men and create positive boundaried relationships | **E** |
| Efficient and approachable | **E** |
| Ability to work well on your own and as part of a team | **E** |
| Competent in IT systems | **D** |
| Approachable | **E** |

**D** Desirable  **E** Essential

**Benefits for Volunteer Caseworkers**

* Awareness raising in the sector relating to Sex Work, LGBT, Homelessness, Health, and helping the community
* First-hand experience working with disadvantaged and vulnerable people
* Enhanced DBS check with option to make this portable if desired
* Support and supervision
* Opportunities to network with relevant agencies across the sector